



RealAcoustix Plastic Maintenance & Warranty

The following is provided as warranty and general maintenance information for all RealAcoustix plastic products. Please note that care should be taken follow the directions carefully:

PLASTIC PRODUCTS (Diffusers, Re-directors etc.)

All RealAcoustix plastic products are warrantied for a period of two years from discoloring, fading, or cracking. This warranty will be null and void if the products are subjected to direct UV light sources such as direct sunlight or artificial UV light sources placed within 8 feet of the devices and aimed at them. RealAcoustix plastic products are manufactured from Class "A" fire-rated plastic per ASTM E-84 standards.

Cleaning RealAcoustix plastic products is generally as easy as using a feather duster (or other soft dust cloth) and wiping it softly across the surface. This should be done at least once a year (if viable) to keep dust and dirt to a minimum and affecting both the appearance and the performance of the units. In the event that you have dirt, dust or other matter on the units that is not able to be removed by a cloth or duster, here are some suggestions to assist in removing these problems.

1. Try clean water on a cotton rag first to see if the stain is removeable by this process
2. If clean water doesn't work, Formula 409 is a good substitute for removing stains. Do not use products like Windex or other window cleaners. The dye in these products can stain the plastic permanently.
3. If the product does not come clean with these methods, you may have to look at replacement as an option. Call RealAcoustix for more information in this event.

The RealAcoustix Staff